

SERVICES DESK LEARNING OUTCOMES

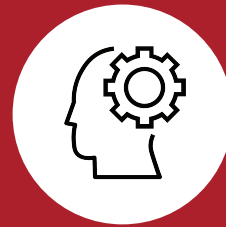
WHAT ARE UNION LEARNING OUTCOMES?

The Union is committed to enhancing student developments, learning, and overall success. Our primary goal is to facilitate the growth and development of each student throughout their time with us. Aligned with the Union mission, our goal is to cultivate an environment that serves students by providing social, cultural, leadership, and co-curricular opportunities. The Union strategically utilizes the CAS Learning and Development Outcomes framework to guide our practice. Through student employment, fellowship participation or involvement with the Union, we hope that students learn and develop across the six different domains found below and attain the learning outcomes.

LEARNING OUTCOMES



**KNOWLEDGE ACQUISITION,
INTEGRATION, APPLICATION**



**COGNITIVE
COMPLEXITY**



**INTRAPERSONAL
DEVELOPMENT**



**INTERPERSONAL
COMPETENCE**



**HUMANITARIANISM
& CIVIC ENGAGEMENT**



**PRACTICAL
COMPETENCE**



SERVICES DESK LEARNING OUTCOMES

KNOWLEDGE ACQUISITION, INTEGRATION, APPLICATION

Construction Knowledge

Students will use foundational concepts to solve simple problems within their discipline.



Students will analyze and evaluate information from various sources to build more complex understandings.



Students will design and execute original research or projects, contributing to the expansion of knowledge within their field.

FOUNDATIONAL

INTERMEDIATE

ADVANCED

COGNITIVE COMPLEXITY



Adaptability

Students will demonstrate a positive attitude towards new challenges and adjustments.



Students will demonstrate the ability to shift priorities and tasks based on changing circumstances, bounce back from setbacks with a proactive and solution-oriented mindset, and communicate clearly and openly about changes or challenges faced.



Students will propose innovative solutions to adapt processes or strategies for better outcomes. Innovate by proposing and implementing change initiatives.

FOUNDATIONAL

INTERMEDIATE

ADVANCED

SERVICES DESK LEARNING OUTCOMES



INTRAPERSONAL DEVELOPMENT

Commitment to Ethics and Integrity

Students will develop the ability to identify common ethical dilemmas in the workplace, academia, daily life, and understand the factors that contribute to such situations.



Students should be able to effectively communicate their ethical concerns, opinions, and decisions to peers, colleagues, and superiors, fostering open dialogue and contributing to a culture of ethical awareness.



Students should model a commitment to lifelong learning and growth in their ethical understanding and application, staying updated on evolving ethical issues and adapting their approaches as needed.

FOUNDATIONAL

INTERMEDIATE

ADVANCED

INTERPERSONAL COMPETENCE



Meaningful Relationships

Students will identify the importance of positive relationships with colleagues and supervisors and be able to describe the value of teamwork and collaboration in achieving common goals.



Students will recognize the importance of adapting to different personalities and work styles and discuss the role of trust in meaningful relationships and its impact on community.



Students will offer constructive feedback and suggest developmental opportunities to peers and empathize with colleagues' challenges and concerns, providing support when needed.

FOUNDATIONAL

INTERMEDIATE

ADVANCED



SERVICES DESK LEARNING OUTCOMES

HUMANITARIAN & CIVIC ENGAGEMENT

Understanding, Appreciating, and Embracing Intercultural & Human Differences

Students will engage in introspection to understand one's own cultural background, values, and perspectives, and how they influence interactions with others.



Students will develop a deeper understanding of cultural nuances, sensitivities, and potential challenges that may arise in intercultural interactions.



Students will pursue initiatives in both professional and personal spheres, taking proactive steps to create environments where all can thrive.

FOUNDATIONAL

INTERMEDIATE

ADVANCED

PRACTICAL COMPETENCE



Managing Personal Affairs

Students will develop an understanding of personal strengths, areas for growth, interests, values, and how they relate to potential career paths.



Students will dive deeper into researching potential career options, industries, and job roles to make informed decisions about future career directions.



Students will develop a comprehensive career plan that aligns skills, experiences, and goals with long-term career aspirations, considering potential advancement opportunities and skills gaps.

FOUNDATIONAL

INTERMEDIATE

ADVANCED

